



UNIVERSITY OF
CAMBRIDGE

Wednesday 1 December 2021

Wilberforce Road Sports Ground & Fenner's Tennis & Cricket Ground

Making Permanent Changes for a Cleaner and Safer Environment



Welcome Back!

The Coronavirus pandemic has been challenging for everyone. Over the past 18 months, we've worked closely with the University, NGBs, industry bodies and local authority to ensure our facilities operated in a way that created the safest possible environment for our members and colleagues.

With very few legal restrictions in place, this document sets out our new normal.

We're stepping away from specific coronavirus protocols and instead introducing better hygiene standards and operations permanently.

We appreciate every single person who has complied with changing guidance over the previous 18 months and look forward to continuing working together.

Opening Hours

As we move towards the new normal, Fenner's Tennis and Cricket Ground and Wilberforce Road Sports Ground will be open at the following times. Evening and Weekend bookings are available outside the advertised opening times. Please contact bookings@sport.cam.ac.uk.

Fenner's

Monday: 08.00 - 15.00
Tuesday: 08.00 - 15.00
Wednesday: 08.00 - 15.00
Thursday: 08.00 - 15.00
Friday: 08.00 - 14.00
Saturday: Closed
Sunday: Closed

Wilberforce Road

Monday: 08.00 - 22.00
Tuesday: 08.00 - 22.00
Wednesday: 08.00 - 22.00
Thursday: 08.00 - 22.00
Friday: 08.00 - 14.00
Saturday: 08.00 - 20.00
Sunday: 08.00 - 17.00

Membership and Club Use

Wilberforce Road Sports Ground and Fenner's Tennis & Cricket Ground are reserved for **pre-booked, authorised users only**. Use of the facility is for users who belong to an appropriate club with a booked session.

Some clubs may be able to book facilities through the Mobile app. Alternatively, please send your booking requests to bookings@sport.cam.ac.uk.

Mobile App

To download the app, search 'camunisport' in your mobile OS app store. If you do not have access to the mobile app, sessions can be booked by calling Reception on 01223 336580 during our opening hours.

To log in, you will need your Membership ID and Pin. These can be requested by emailing enquiries@sport.cam.ac.uk.

If you feel unwell or are displaying any signs or symptoms of Coronavirus, please stay at home

Safety Measures

Social Distancing

There is no longer a legal requirement to maintain social distance. However, we encourage users to make use of the available space by spreading out when possible.

Car parking

At present, limited spaces are available in the main and overflow car parks.

Pavilion

The pavilion areas are now open for general use as booked. Refreshments, provided by Cantab catering, are available on Wednesday evenings and weekends.

Changing Rooms and Showers

Changing facilities are open with no limit on capacities. We encourage users to arrive at the facility ready to work out where possible to minimise the demand on these areas.

Face Coverings

The University has updated its guidance on the use of face coverings, taking every precaution to keep the risk of transmission as low as possible. Since the law was relaxed, we have strongly encouraged facility users to retain the use of face coverings but with changing University guidance, this will once again be mandatory.

We expect everyone to wear face coverings in all areas of our facilities, except when taking part in physical activity or medically exempt.

You can find the University's updated guidance on wearing masks [here](#), and the updated government guidance on wearing masks and other measures to combat the new variant on their website [here](#).

Sanitiser

Please sanitise your hands regularly from the dispensers provided. Users are encouraged to bring their own sanitiser to use in outdoor areas.

Cleaning

The University of Cambridge Sports Service employs a team of contract cleaners who complete a full clean of the entire facility daily. We will continue to spot clean areas throughout the day and appreciate when customers highlight issues where we fall short of expectations.

Litter

Please put all litter in the bins provided.

Any hazardous waste such as first aid or covid related items must be double bagged in a black bin bag and then stored in the designated area for 72 hours. Please ask a member of staff for assistance with this.

Lost Property

Customers are reminded to be careful not to leave personal items behind as we are only able to store items of value.

Return to Play (Sports & Events)

Sports are able to return with no limits on capacity, but all hirers should refer to their sport's NGB for any specific guidance and safety protocols. Activities should be risk assessed and we reserve the right to request a copy before any activity commences.

Bookings and activities already taking place will need to review their risk assessment and resubmit an updated version based on the latest guidance.

Spectators

We are delighted to welcome back spectators to Wilberforce Road and Fenner's subject to a satisfactory event/activity risk assessment from the hirer.

If you have any questions regarding the information in this document, please email enquiries@sport.cam.ac.uk. Thank you for your continued support.