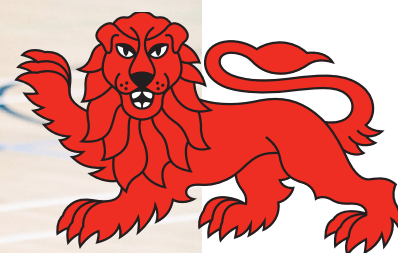


Monday 28 June

2021

MEMBERSHIP UPDATES

An overview of updates coming to your membership from 1 August 2021. Please read this document carefully.



UNIVERSITY OF
CAMBRIDGE

Some changes to your membership

What a year it's been! We want to thank you for sticking with us as we look forward to returning to normality.

With significant periods of closure over the past year, we have taken the opportunity to review our membership options and terms & conditions. We've made some changes that will come into effect on Sunday 1 August 2021.

Please take time to read through this document carefully to see how you will be affected.

WHAT'S

INCLUDED



CAMBRIDGE SPORT MEMBERSHIP

Additional benefits included in the Cambridge Sport Membership



PRICES

Changes to monthly and annual membership prices as well as peak and off-peak pricing.



HISTORIC MEMBERSHIP MIGRATION

Conversion of memberships sold pre 2017 to today's Cambridge Sport membership.



TERMS & CONDITIONS

Some minor changes to the terms and conditions of membership.

CAMBRIDGE SPORT MEMBERSHIP

In September 2017, we launched our Cambridge Sport Membership. We wanted to offer a product that included variety and exceptional value.

Cambridge Sport Membership includes use of the Gym, Strength & Conditioning Room, Group Exercise classes, Badminton Courts, Squash Courts, Fives Courts and use of the Athletics Track at Wilberforce Road.

From 1 August 2021, we will also be adding Hard Tennis Court use at Fenner's Tennis and Cricket Ground. Take a look at them [here](#)! Like other court hire, you can book tennis courts on the app. You'll need to bring your own rackets and balls as we are unable to hire any out at the moment. Access is via the small gate on Gresham Road.

PRICES - MONTHLY

Since its launch in 2017, the prices for our Cambridge Sport Membership have not changed. From 1 August 2021, the following prices will apply to all new and existing Cambridge Sport Members.

Monthly Direct Debit Prices

Price Level	Current Price	New Price
Community	£40 per month	£42 per month
Staff	£35 per month	£37 per month
Students	£30 per month	£32 per month

PRICES - ANNUAL

Our Annual Prices have always been calculated at 11 x the monthly fee, giving those who commit to a year, 1 month free. We're now **enhancing that benefit** with Annual subscriptions now costing the same as 10 x the monthly fee, giving Annual members 2 months free! For some, this will result in a price decrease when coming to renew your membership.

Price Level	Current Price	New Price
Community	£440 per year	£420 per year
Staff	£385 per year	£370 per year
Students	£240 per year	£320 per year



PRICES - SQUASH

It's an exciting time for squash at the University Sports Centre as we launch our new leagues and reintroduce our squash induction evenings. We will also be posting regular coaching tips to help you improve your game.

Squash membership prices have been frozen for a couple of years. This year, there will be small increases to the monthly fee. Annual memberships will benefit from an additional month free, making this option greater value.

Price Level	Current Price	New Price
Community - Annual	£275 per year	£280 per year
Community - Monthly	£25 per month	£28 per month
Staff - Annual	£242 per year	£250 per year
Staff - Monthly	£22 per month	£25 per month
Students - Annual	£220 per year	£230 per year
Students - Monthly	£20 per month	£23 per month



OLD HISTORIC MEMBERSHIPS

We love our customers, especially the ones who have been with us since we opened in 2013, and even before that when we were based at Fenner's.

In the past 8 years, we have transitioned between multiple membership products, each one offering better value than before. We really feel that our Cambridge Sport membership product is unbeatable in terms of variety and value.

From 1 August 2021, we will be changing all members who are currently on one of our old membership options to our Cambridge Sport Membership.

For those who pay monthly, you do not need to do anything. We will change your subscription and write to you separately in terms of how this will affect your monthly fee.

For those who pay Annually, your payment will not change until your membership is due to renew. However, your subscription will update on 1 August 2021 so you can enjoy the additional benefits right away!

We understand that change can be scary sometimes, but this change will result in more variety for all, helping you maintain and work towards your health and fitness goals.



SALARY SACRIFICE

When we opened in 2013, University of Cambridge Staff were able to benefit from tax savings by paying for their membership through their salary. A few years ago, the taxable saving benefit was removed but we maintained the option for people to pay for their membership fee, directly from their salary.

In a bid to streamline our operation, all those who currently pay for their membership directly from their

salary will need to pay via Direct Debit from 1 September 2021. This means you will need to complete a Direct Debit Instruction form, available from Reception, by 1 August 2021. Any person paying via salary sacrifice who does not complete a Direct Debit Instruction form by 1 August 2021 will find their membership paused and eventually cancelled.

PEAK/OFF-PEAK

Our facilities are provided at the same exceptional standard no matter what time of day our users attend. From 1 August 2021, we will no longer be offering peak and off-peak pricing. Our prices will now be consistent no matter what time of day you attend.

TERMS & CONDITIONS

It is only ever our intention to provide the best possible service to our customers. We want all our members to benefit from the variety and value that Cambridge Sport has to offer.

We've made some changes to our membership terms and conditions which can now be viewed in full [here](#). A couple of highlights include:

9.9. Members are entitled to book 1 court per day only (per sport) as part of their Cambridge Sport subscription. Additional court hire will be charged at the pay as you train rate. If playing with another member, each member is entitled to 1 court per day meaning 2 courts may be hired, one after the other.

9.10 Guest Fees will be charged at £2 for any non-member accompanying a member to play Badminton, Fives, Squash or Tennis. This is payable before play commences at reception. Non-members playing on a court that has been booked outside of an inclusive subscription are not required to pay guest fees.

Once again, thank you for sticking by us. We've got some exciting plans across the next few years which will see our facilities expanding and equipment updating. We look forward to sharing our journey with you.

If you would like to cancel your membership before your payment is due on 1 August 2021, please let us know in writing by **Monday 12 July 2021**.

Thank you.

