

Fenner's Tennis & Cricket Ground

Advice and Guidance for all users to protect against COVID-19



Welcome Back!

This document aims to set out expectations, including what you can expect from us, and what we expect from you. Although there has been much progress made in the battle against COVID-19, there remains a risk and the situation remains changeable.

We have worked hard to put safety measures in place to help protect our staff and users against COVID-19 and it is essential that all guidelines and rules introduced in this document are followed at all times.

Opening Hours

As we move towards the new normal, Fenner's Tennis and Cricket Ground will be open at the following times. Evening and Weekend bookings are available outside the advertised opening times. Please contact bookings@sport.cam.ac.uk.

Monday: 08.00 - 15.00 Tuesday: 08.00 - 15.00 Wednesday: 08.00 - 15.00 Thursday: 08.00 - 15.00 Friday: 08.00 - 14.00 Saturday: Closed Sunday: Closed

Membership and Club Use

Fenner's Tennis and Cricket Ground is reserved for **authorised users only**. Use of the facility is for users who belong to an appropriate club with a booked session.

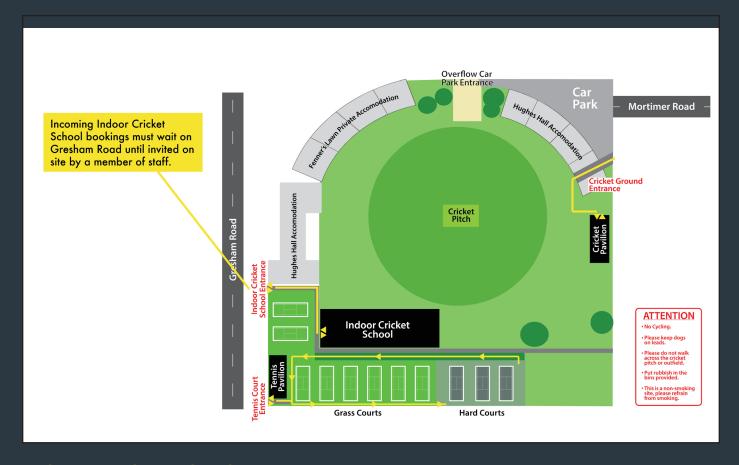
Some clubs may be able to book facilities through the Mobile app. Alternatively, please send your booking requests to bookings@sport.cam.ac.uk.

Mobile App

To download the app, search 'camunisport' in your mobile OS app store. If you do not have access to the mobile app, sessions can be booked by calling Reception on 01223 336580 during our opening hours.

To log in, you will need your Membership ID and Pin. These can be requested by emailing enquiries@sport.cam.ac.uk.

If you feel unwell or are displaying any signs or symptoms of Coronavirus, please stay at home



Indoor Cricket School Access

Acess to the Indoor Cricket School is via Gresham Road. There is not sufficient space inside the Cricket School for incoming users to wait for their booking. As a result, all incoming users must wait on Gresham Road before being invited onto site by a member of staff.

Gate Person

Each club that hires the Indoor Crikcet School must nominate a Gate Person. This person will be met at the start of the booking by a member of staff to allow access to the facility. It is the Gate Person's responsibility to admit any late arrivals on site.

To assist with smooth transistions between groups, all bookings will be for 55 minutes. Any clear down or cleaning must be completed within the session time. All users must leave the facility promptly.

Activity in the Indoor Cricket School

All users must comply with both Government and NGB guidance at all times whilst taking part in sport.

To assist with this, we have introduced a one way system throughout the practice area, defined padding up areas and designated bag storage. Please ensure you read and follow the signage at all times.

Markers have been placed on the floor to show where the Coach should stand, along with the waiting bowlers.

Safety Measures

To ensure safety and compliance with social distancing, we have introduced a few measures which you should familiarise yourself with before arriving.

Social Distancing

Whilst using the facilities, please ensure you maintain a 2m distance between each other at all times where possible. Staff on site are there to keep you safe and may politely remind you to keep your distance.

Car parking

At present, limited spaces are available in the main and overflow car park.

Pavilion

The Cricket and Tennis pavilion operates a strict one in/one out access. This should be followed at all times to avoid crossing other users in areas where there isn't sufficient room to pass.

Changing Rooms and Showers

Changing facilities are closed until further notice. You should arrive ready to exercise.

Face Coverings

Face coverings are to be worn by all users over the age of 12 whilst inside the indoor facilities, except when taking part in physical activity. Users without a face mask will be denied entry unless medically exempt.

Sanitiser

Please sanitise your hands regularly from the dispensers provided. Users are encouraged to bring their own sanitiser to use in outdoor areas.

Toilets

There will be limited toilet access inside the pavilions and Indoor Cricket School. You are asked to respect social distancing and wear a mask in these facilities. Please wash hands thoroughly for 20 seconds using warm water and the hand soap provided, drying your hands with the paper towel provided.

Drinking Water

There is currently no access to drinking water. Users must bring their own bottled water.

Tennis Hard & Grass Courts, Cricket Pitch, Outfield and Football Pitch and Indoor Cricket School - Facility and Equipment

Use of the facilities is reserved for pre booked users only. Users are encouraged to bring their own equipment. Any facility equipment being used (with permission from the Sport Service) must be cleaned before, during and after use by the user. Cleaning products are to be used in line with the equipment manufacturer guidelines. Users will need to provide their own cleaning products and must be approved with a member of staff before use.

Users must respect social distancing at all times and are encouraged to bring their own sanitiser and drinking water.

Litter

Please put all litter in the bins provide.

Any hazardous waste such as first aid or covid related items must be double bagged in a black bin bag and then stored in the designated area for 72 hours. Please ask a member of staff for assistance with this.

Lost Property

Unfortunately, at this time, we are unable to retain any lost property except valuables. Please make sure you take all personal belongings home with you.

Spectators

No spectators are currently allowed on site unless supervising an under 18 year old or caring for someone with additional needs.

All users must exit the facility promptly after their booking has ended.

Team Sports - Return to Play

The Sports Service will work with Sports Clubs and Societies to create a "Return to Play Plan" to enable a club to return safely to activity where possible, adhering to all the Government, NGB and University guidance. All clubs using Sports Service facilities must complete the return to play process before bookings can recommence.

Sports Service Process for Return to Play:

- 1. Clubs to communicate intended start date for activity send to bookings@sport.cam.ac.uk
- 2. Government and National Governing Body permit activity (either at full or reduced capacity).
- 3. Club risk assessment(s) in place for activity inclusive of COVID-19 measures. Send to simon.cornish@sport.cam.ac.uk
- 4. Sports Service review of documentation.
- 5. Sports Service sign off.
- 6. Hirer to meet Sports Service Staff on site to run through COVID-19 Safe procedures.
- Arrange via lee.degrammont@sport.cam.ac.uk
- 7. Review date 2 weeks after activity has commenced to ensure compliance with guidance.

Please note, any additional time required for set up, take down and sanitising of equipment must be completed in the allocated booking time.

Teams/Block Bookings should not arrive more than 5 minutes before their session start time, and should wait in the designated area until a member of staff clears them for entry. This is to avoid larger groups clashing on entry and exit. All users should **follow the one way system**, which is clearly marked throughout the facility where applicable.

We are committed to making this facility clean and safe. We require your commitment to each other as facility users - we are in this together.

We adhere to the latest Government guidelines in this facility. We require you to do the same.

If you feel unwell or are displaying any signs or symptoms of Coronavirus, please stay at home

Please wash or sanitise your hands regularly





Please remain socially distanced whilst using the facility

Please be patient with staff and other users



Thank you

