Role-specific information

Role Summary

The role holder will assist with the operation of University Sports Facilities to ensure their optimum use on a day-to-day basis as a service to University members, University Sports Clubs and other approved users from outside the University.

All Sports Service staff are expected to be proactive in creating a positive and professional sport and exercise environment to encourage frequent return visits from our customers.

Key Responsibilities

**Sports Facilities and Grounds Supervision**

Provide assistance to users, Grounds Maintenance or Sports Centre staff in setting up the facilities for training, matches and events that take place during the afternoons, evenings and during the weekend. Transport and store equipment on site as required.

Ensure that the floodlights are operated in accordance with the manufacturer’s guidelines, Department regulations and the local planning terms and conditions.

Receive any incoming telephone calls and contact the emergency services if required.

Provide information to students and other users of the facilities.

Ensure the buildings and facilities are opened at the correct time and are clean and tidy for use. To ensure that facilities are secured at night, setting the alarm system as required. Act as a required key holder and second call out on the official key holders list for Security and the emergency services.

Issue keys to locked stores, monitor the authenticity of users. Oversee the general conduct of groups and individuals using the facilities.

Act as a point of contact for contractors whilst on site, referring enquiries to the site supervisor or Head of Operations.

Act as the first point of contact for accidents and injuries, assess seriousness of condition and determine appropriate course of action. Ensure that First Aid equipment and ice is available. Record any accidents in the Accident Book and submit accident forms to the Department Safety Officer. Be familiar with fire and security alarm systems and emergency procedures.

**Cleaning and maintenance**

Undertake basic cleaning tasks within the facilities including changing rooms, toilets and corridor spaces as required. Remove and dispose of rubbish from grounds and internal sporting spaces.
Person Profile

This section details the knowledge, skills and experience we require for the role.

<table>
<thead>
<tr>
<th>Education &amp; qualifications</th>
<th></th>
</tr>
</thead>
</table>
| Specialist knowledge & skills | Knowledge of Health and Safety related to Sports activities and a current First Aid qualification would be an advantage.  
The ability to learn and develop skills on the job.  
Good time management and organisation skills.  
The ability to work under pressure. |

| Interpersonal & communication skills | Good communication skills and the ability to deal with a wide range of people at all levels. |
| Relevant experience | Experience of working in a Sports Centre environment is desirable. |
| Additional requirements | The flexibility to work shifts that require early morning, evening and weekend work. |

Screening Check Requirements

We have a legal responsibility to ensure that you have the right to work in the UK before you can start working for us. If you do not have the right to work in the UK already, any offer of employment we make to you will be conditional upon you gaining it. If you need further information, you may find the Right to Work page within the ‘Applying for a job’ section of the University’s Job Opportunities pages helpful (please see http://www.jobs.cam.ac.uk/right/have/).

Application Process

To submit an application for this vacancy, please click on the link in the ‘Apply online’ section of the advert published on the University’s Job Opportunities pages. This will route you to the University’s Web Recruitment System, where you will need to register an account (if you have not already) and log in before completing the online application form.

The closing date for applications is **Thursday 14 December 2018**. If you have any questions about this vacancy or the application process, please email recruitment@sport.cam.ac.uk or call 01223 767929.
The University of Cambridge

The University of Cambridge is one of the world's oldest and most successful Universities, with an outstanding reputation for academic achievement and research. It was ranked first in the 2011 QS World University Rankings and its graduates have won more Nobel Prizes than any other university in the world. The University comprises more than 150 departments, faculties, schools and other institutions, plus a central administration and 31 independent and autonomous colleges.

The University and the Colleges are linked in a complex historical relationship. The Colleges are self-governing, separate legal entities which appoint their own staff. They admit students, provide student accommodation and deliver small group teaching (supervisions). The University awards degrees and its faculties and departments provide lectures and seminars for students, determine the syllabi for teaching and conduct research.

There is much more information about the University at http://www.cam.ac.uk/univ/works/index.html which we hope you will find helpful.

Sport and Exercise in the Collegiate University

Sport and physical activity are an integral part of the student and staff experience at Cambridge. Provision for sport is shared between the Colleges, the University sporting clubs and the University. The University is recognised internationally as a centre for excellence in sport, with participation in high profile sporting events such as the Boat Race and Varsity matches against Oxford. Sport at Cambridge is underpinned by participation at club and College level and a very high proportion of undergraduate and graduate students take part in sport with the facilities used by individual students, members of the University and College teams, academic and support staff and their families, and members of the general public, especially city sports clubs.

The Sports Service

The University Sports Service forms part of the Unified Administrative Service (UAS), which is led by the Registrary, the principal administrative officer of the University. The Sports Service is headed by the Director of Sport and consists at present of 52 staff. The administrative centre for the Sports Service is located at the University Sports Centre on the West Cambridge site. Through the University's Sports Committee, the Sports Service advises the University, University Sports Clubs and Colleges on their needs for sport. The Service is also responsible for the management of the Sports Centre, Fenner's Tennis and Cricket Ground and Wilberforce Road Sports Ground. The role holder will be part of a team of Recreation Assistants that support staff across all three sites.

What the University can offer you

One of our core values at the University of Cambridge is to recognise and reward our staff as our greatest asset. We realise that it's our people who have built our outstanding reputation and that we will only maintain our leading position in the academic world by continuing to attract and retain talented and motivated people. If you choose to come and work with us, you will find that we offer:

- **Excellent benefits** – You will be eligible for a wide range of competitive benefits and services, including numerous discounts on shopping, health care, financial services and public transport. We also offer defined benefits pension schemes and tax-efficient bicycle, car lease and charity-giving schemes.

  We will help you balance your home and work life by providing you with generous annual leave entitlement and procedures for requesting a career break or flexible working arrangements if you need them. You will also have access to a range of well-being support services, including in-house Occupational Health and Counselling services. If you have childcare responsibilities, you may also benefit from the enhanced maternity/adoption pay, two nurseries and a holiday play scheme that we provide.

  We are keen to welcome new employees from other parts of the UK and other countries to Cambridge. If you will be relocating to Cambridge on a centrally funded appointment of two years or more, you may be eligible for our relocation expenses scheme. The University Accommodation Service
will also be available to help you find suitable rented accommodation and to provide advice on renting arrangements and local facilities, if required. In addition, certain academic and academic-related appointments are eligible for the Shared Equity Scheme which offers financial assistance with the purchase of living accommodation.

- **A welcoming and inclusive environment** - We will help you settle into your new role and working environment through a central University induction event, local induction activities and our online induction package. Where appropriate to your role, you will have a probation period to provide a supportive framework for reviewing your progress and discussing your training and development needs.

If you are relocating to Cambridge, you and your family will be welcome to attend the Newcomers and Visiting Scholars Group, which provides an opportunity to find out more about Cambridge and meet other people new to the area.

- **Extensive development opportunities** - The encouragement of career development for staff is one of the University's core values. We put this into practice through various services and initiatives, including:
  - A wide-range of training courses and online learning packages.
  - The Staff Review and Development (SRD) Scheme, which is designed to enhance work effectiveness and facilitate career development post-probation.
  - Leave for career and personal development, including long-term study leave for assistant staff and sabbatical leave for academic staff.
  - The CareerStart@Cam programme, which supports assistant staff roles without higher education qualifications to develop their skills, experience and qualifications. Assistant staff may also apply for financial assistance for study which results in a qualification.
  - Reduced staff fees for University of Cambridge graduate courses.
  - The opportunity to attend lectures and seminars held by University departments and institutions.
  - Policies and processes dedicated to the career development of researchers and the implementation of the principles of the Concordat, which have led to the University being recognised with an HR Excellence in Research Award by the European Commission.

You can find further details of the benefits, services and opportunities we offer can be found in our CAMBens Employee Benefits web pages at [http://www.hr.admin.cam.ac.uk/pay-benefits/cambens-employee-benefits](http://www.hr.admin.cam.ac.uk/pay-benefits/cambens-employee-benefits). A range of information about living and working in Cambridge is also available to you within the University’s web pages at [http://www.jobs.cam.ac.uk/](http://www.jobs.cam.ac.uk/) and [http://www.hr.admin.cam.ac.uk/hr-staff/information-staff](http://www.hr.admin.cam.ac.uk/hr-staff/information-staff).

**Equality of Opportunity at the University**

We are committed to a proactive approach to equality, which includes supporting and encouraging all under-represented groups, promoting an inclusive culture and valuing diversity. We make selection decisions based on personal merit and an objective assessment against the criteria required for the post. We do not treat job applicants or members of staff less favourably than one another on the grounds of sex (including gender reassignment), marital or parental status, race, ethnic or national origin, colour, disability (including HIV status), sexual orientation, religion, age or socio-economic factors.

We have various diversity networks to help us progress equality; these include the Women’s Staff Network, the Disabled Staff Network, the Black and Minority Ethnic Staff Network and the Lesbian, Gay, Bisexual and Transgender Staff Network. In addition, we were ranked in the top 100 employers for lesbian, gay and bisexual (LGB) staff in Stonewall’s Workplace Equality Index 2013 and we hold an Athena SWAN silver award at organisation level for promoting women in Science, Technology, Engineering and Medicine.

We are supportive of staff with caring responsibilities, such as through our flexible working, career break and returning carers’ schemes. We encourage individuals to include details of any breaks in employment due to caring responsibilities in applications for employment so that these can be taken into consideration in assessments made, where appropriate.
Information if you have a Disability

The University welcomes applications from individuals with disabilities and we are committed to ensuring fair treatment throughout the recruitment process. We will make adjustments to enable applicants to compete to the best of their ability wherever it is reasonable to do so, and, if successful, to assist them during their employment. Information for disabled applicants is available at http://www.admin.cam.ac.uk/offices/hr/staff/disabled/.

We encourage you to declare any disability that you may have, and any reasonable adjustments that you may require, in the section provided for this purpose in the application form. This will enable us to accommodate your needs throughout the process as required. However, applicants and employees may declare a disability at any time.

If you prefer to discuss any special arrangements connected with a disability, please contact, Qiu Xiang Chen, who is responsible for recruitment to this position, on 01223 767929 or by email on Qiuxiang.Chen@sport.cam.ac.uk. Alternatively, you may contact the HR Business Manager responsible for the department you are applying to via hrenquiries@admin.cam.ac.uk.